

Terence R. McAuliffe Governor

Todd Haymore Secretary of Commerce and Trade

> Jay W. DeBoer Director

### VIRGINIA REAL ESTATE BOARD EDUCATION COMMITTEE MEETING REPORT

The Real Estate Board Education Committee met on Wednesday, September 27, 2017, at 2:00 p.m. at the Department of Professional & Occupational Regulation in Richmond.

Committee Members present:	Steve Hoover, Committee Chair Sandee Ferebee Lynn Grimsley Lee Odems Joe Funkhouser, Board Chair
Department Staff Members present:	Jay DeBoer, Director Jeffrey Williams, Board Administrator James Chapman, Board Administrator (Appraiser Board) Ana Quimpo, Education Specialist Janice Toole, Licensing Specialist

Mr. Hoover called the meeting to order at 2:03 p.m.

A motion was made to approve the agenda. The Committee approved it unanimously.

#### Public Comment.

A provider shared with the committee that she mistakenly listed the wrong number of hours for a course and asked the committee to consider approving the course for the correct number of hours. Staff had already noted the mistake in the committee's agenda. The committee noted the correction. The course was initial submitted as "Legal Updates." The provider stated that she would also like to have the course approved as "Broker Management." The Board Administrator informed the provider that if the committee approve the course for Broker Management, it would receive its own course number. The committee approved the course for Legal Updates and Broker Management.

The same provider stated that another course on the committee's agenda was offered to a large number of students one day prior its submission for approval. The Board Administrator shared with the committee that the provider asked him to ask the committee if they would approve the course effective one day prior to the day it was submitted. He also told the committee what he told the provider, regulation 18VAC135-20-360.E states "Providers of continuing education and post license education courses shall submit all subjects to the board for approval prior to initially offering the course." After further discussion, it was decided the Board Administrator would research to see if there was a similar situation with a course when the flood content was introduced to the Legal Updates course and that the Board would ask the Assistant Attorney General for her thoughts on the Board's ability to retroactively approve the course at its next meeting.

#### Application Review: A discussion about "Other: \_\_\_\_\_.".

The Board Administrator asked the committee members for their thoughts on adding the following or similar language to the "Other" bullet on the Continuing Education Course application, "How does this course help licensee protect the public health, safety and welfare?" Because the committee has the authority to approve courses that do not fall under one of the criteria in 18VAC135-20-101.2 but won't do so unless the course protects the public health, safety and welfare, staff believe adding this language to the application gives providers and idea as to what courses the committee will and will not approve. The committee agreed it would be good to add the language.

# Agenda: "Flagging" applications in the agenda that staff have concerns about, (Course will be bolded); Condensing pages and file size.

The committee's agenda continues to slowly increase in pages and electronic file size. Staff will explore ways to decrease the number of page and file sizes.

#### Proprietary schools MUST renew their school licenses before their expiration date. Student credits will not be uploaded if the school has an expired license..

Mr. Williams reminded providers and informed the committee that courses completed after a school license expired will not be accepted by the Board's computer system.

#### Using a term other than "Not Real Estate Related" when denying course approvals. .

Board staff asked committee members if the phrase "Course content does not fall under a continuing education category listed in 18VAC135-20-101.2 and does not protect the public health, safety, and welfare" instead of "Not Real Estate Related" when courses are denied because of their content. This language would match the update to the application (as noted above) and give the course provider more accurate information about why its course application was denied.

#### Video content: Drafting an instruction sheet (still in the construction phase).

Developing the Carryover Education process has been staff's main focus the last 6 month. Now that development process is complete, staff will turn its attention to drafting an instruction sheet for submitting video content as part of a course completion.

#### Education provider accountability: complaint referral process.

Now that the development of the Carryover Education process is complete, staff will also turn its attention to helping schools comply with the Board's regulations. Procedures will also be developed for referring schools that cannot come into a reasonable amount of compliance to the Department's complaint section.

#### Schools and PSI checking for full names.

A significant number of initial application do not have the applicants' full legal name. PSI and schools will asked again to get the applicants full legal name at the beginning of the process.

#### Carryover Education: Implementation Update.

Carryover development is complete. Staff are approving carryover credit, and issuing approval letters and denial letters. The Carryover Worksheet has gone through several versions, each one making the simpler. Unfortunately, many forms are incomplete because the licensees are not listing <u>ALL</u> of the courses they completed in their last licensure period. A denial letter issued in these instances, but the licensees are permitted to submit the form again. Several providers present for the meeting shared that licensees are contacting them asking for duplicate course completion certificates because they have misplaced their original.

#### Application Review.

The following applications were approved without stipulation unless noted otherwise.

- V. Continuing Education Course Applications
- A. Previously-approved Continuing Education Course Applications, Approved Schools:
- 1. 0214022390 Buyer Representation in Real Estate(On-line), 4 hours Real Estate Related, Montague Miller Real Estate Academy (Barbara G. McMurry)
- 2. 0214022391 Tax Free Exchanges (On-line), 4 hours Real Estate Related, 1 All Star Training (John Mason)
- 0214022395 Property Management and Managing Risk V5.0 (On-line), 4 hours Real Estate Related, Montague Miller Real Estate Academy (Barbara G. McMurry)
- 4. 0214022396 Red Flags: Property Inspection Guide (On-line), 4 hrs RE Related, Montague Miller Real Estate Academy (Barbara G. McMurry)
- 5. 0214022402 Virginia 8 Hour Mandatory Topics (On-line), 2 hrs Fair

Housing, 3 hrs Ethics and Standards of Conduct, 1 hr Legal Updates, 1 hr Real Estate Agency and 1 hr Real Estate Contracts, Montague Miller Real Estate Academy (Barbara G. McMurry)

- 6. 0214022403 Real Estate Finance Today (On-line), 4 hours Real Estate Related, Montague Miller Real Estate Academy (Barbara G. McMurry)
- 0214022404 Understanding 1031 Tax Free Exchange (On-line), 4 hours Real Estate Related, Montague Miller Real Estate Academy (Barbara G. McMurry)
- 8. 0214022405 Everyday Ethics in Real Estate (On-line), 4 hours Ethics and standards ofConduct, Montague Miller Real Estate Academy (Barbara G. McMurry)
- 9. 0214022418 Mortgage & Real Estate Taxation, 3 hours Real Estate Related, DAAR (Jennifer M. Du Plessis)
- 0214022446 Understanding Credit and Improving Credit Scores (On-line), 3 hours Real Estate Related, American Institute of Real Estate, (Abraham Michael Halaw)
- 11. 0214022447 Houses: Buy, Fix, Sell V1.1 (On-line), 4 hours Real Estate Related, American Institute of Real Estate, (Abraham Michael Halaw)
- 12. 0214022448 Scams, Scoundrels and Real Estate Stings (On-line), 4 hours Real Estate Related, American Institute of Real Estate, (Abraham Michael Halaw)
- B. Original Continuing Education Course Applications, Approved schools:
- 1. 0214022361 Broker Legislative Update, 2 hour Broker Management, RAR (duplicate CE # 2)
- 2. 0214022362 Broker Legislative Update, 2 hours Real Estate Related, RAR (duplicate CE # 1)
- 3. 0214022389 How to Successfully Bid on and Sell HUD Homes, 2 hours Real Estate Related, World Class Realty School of Real Estate
- 4. 0214022393 The ABC's Of Writing Commercial Contracts, 1 hour Broker Management, Alpha College of Real Estate
- 5. 0214022394 The ABC's Of Writing Commercial Contracts, 1 hour Real Estate Contracts, Alpha College of Real Estate
- 6. 0214022397 Easify 101 2017, 3 hours Real Estate Related, VAR (duplicate PLE # 1)
- 7. 0214022399 Landlord Tenant Questions and Answers, 3 hours Broker Management, VAR (duplicate PLE # 2)
- 0214022408 Close-ups and Closings: Using Video to Market Real Estate (Online), 3 hours Real Estate Related, Aceable, Inc <u>Not approved</u>: Course content does not fall under a continuing education category listed in 18VAC135-20-101.2 and does not protect the public health, safety, and welfare.
- 9. 0214022409 Managing Maintenance, 2 hours Real Estate Related, VAR (duplicate PLE # 3) (Note: slides incomplete)
- 10. 0214022411 Housing Law: Criminal Background Checks, Assistance/Service

Animal Policies, and Evidentiary Issues, 3 hours Legal Updates, VAR

- 11. 0214022412 Housing Law: Criminal Background Checks, Assistance/Service Animal Policies, and Evidentiary Issues, 3 hours Broker Management, VAR
- 12. 0214022415 Contracts, 1 hour Real Estate Contracts, Penfed Realty, LLC
- 13. 0214022416 Cover Your Assets: Managing Personal and Professional Risk (Online), 5 hours Real Estate Related (Other – Risk Management), Aceable,
- 14. 0214022417 Fundamentals of Real Estate Investment, 4 hours Real Estate Related, Moseley Flint Schools of Real Estate
- 15. 0214022419 Real Estate Investing: Build Wealth Representing Investors and Becoming One Yourself, 8 hours Real Estate Related, Alpha College of Real Estate
- 16. 0214022420 Real Estate Investing: Build Wealth Representing Investors and Becoming One Yourself, 8 hours Broker Management, Alpha College of Real Estate
- 17. 0214022421 2017 Broker Office Policy Workshop, 4 hours Broker Management, RAR
- 18. 0214022422 Code of Ethics and Professionalism, 3 hours Ethics and Standards of Conduct, RAR
- 19. 0214022423 Broker Supervision Requirements and Best Practices, 1 hour Broker Management, VAR
- 20. 0214022424 Broker Supervision Requirements and Best Practices, 1 hour Legal Updates, VAR
- 21. 0214022425 Broker Supervision Case Studies and Best Practices, 1 hour Legal Updates, VAR
- 22. 0214022426 Mortgage Mastery: Veterans Administration Loans 101, 1 hour Real Estate Related, McLean Mortgage Corporation
- 23. 0214022427 Mortgage Mastery: Conventional Loans 101, 1 hour Real Estate Related, McLean Mortgage Corporation
- 24. 0214022428 Mortgage Mastery: Virginia Housing Development Authority Loans 101, 1 hour Real Estate Related, McLean Mortgage Corporation
- 25. 0214022429 Mortgage Mastery USDA Loans 101, 1 hour Real Estate Related, McLean Mortgage Corporation
- 26. 0214022430 Mortgage Mastery: Qualifying for a Home Loan & Credit Scores 101, 1 hour Real Estate Related, McLean Mortgage Corporation
- 27. 0214022431 Understanding Private Mortgage Insurance, 1 hour Real Estate Related, McLean Mortgage Corporation
  - Not approved: Insufficient amount of course content.
- 28. 0214022432 The Virginia Residential Landlord Tenant Act In A Nutshell, 1 hour Real Estate Related, NVAR
- 29. 0214022433 The Virginia Residential Landlord Tenant Act: A Look at the Law & Practices, 4 hours Real Estate Related, NVAR
- 30. 0214022434 Reverse Mortgages, 2 hours Real Estate Related, Cindy Bishop Worldwide, LLC (duplicate PLE # 5)
- 31. 0214022436 New Kids on the Block: Millennials in Real Estate (On-line), 3 hours Real Estate Related, Aceable, Inc.
- 32. 0214022437 Mortgage Mastery-FHA Loans 101, 1 hour Real Estate Related,

McLean Mortgage Corporation

- 33. 0214022438 Life Isnt't Fair But Housing Has To BE! 3 hours Fair Housing, VA Apartment Management Association (duplicate PLE# 6)
- 34. 0214022440 Procuring Cause, 1 hour Real Estate Related, GCAAR
- 35. 0214022441 How to Make Your Settlement a Smooth Settlement, 1 hour Real Estate Related, PWAR
- 36. 0214022442 Contracts, 6 hours Real Estate Contracts, Long and Foster Institute of Real Estate (duplicate PLE # 7)
- 37. 0214022444 Preparing for Success: Winning the Contract, 2 hours Real Estate Related, PWAR (duplicate PLE # 8)
- 38. 0214022449 Busted! Hope You Gotta Good Lawyer: A Fair Housing Class, 2 hours Fair Housing, The RGS Title Real Estate Keen, Brindly, and Quin are <u>Not approved</u> to teach the course due to insufficient experience/educational gualifications.
- 39. 0214022450 The 4 C's of Lending: What are Lenders Looking for? 2 hours Real Estate Related, DAAR (duplicate PLE # 10)
- 40. 0214022451 What's Your Business structure? One of the Most Important Decisions a Real Estate Licensee Can Make, 1 hour Real Estate Related, The Settlement Group Real Estate School <u>Not approved</u>: Course content does not fall under a continuing education category listed in 18VAC135-20-101.2 and does not protect the public
- health, safety, and welfare.
  41. 0214022452 Just Like Taking Candy From A Baby, 1 hour Real Estate Related, PWAR
- 42. 0214022453 Residential Purchase Contract-What Your Clients Don't Know Could Hurt Them, 2 hours Real Estate Contracts, WAAR
- 43. 0214022454 Residential Purchase Contract-What Your Clients Don't Know Could Hurt Them, 2 hours Broker Management, WAAR (duplicate PLE # 11)
- 44. 0214022460 How Can I Get Sued in Real Estate? A Primer for Real Estate Agents, 1 hour Real Estate Related, Champion
- 45. 0214022461 How Can I Get Sued in Real Estate? A Primer for Real Estate Agents, 2 hours Real Estate Related, Champion University <u>Not approved</u>: Insufficient amount of course content.
- C. Original Continuing Education Course Application, pending school application:
- 1. 0214022465 Art of Real Estate Negotiating (On-line), 4 hours Real Estate Contracts, Tim Burrell
- VI. Post License Education Course Applications
- A. Previously-approved Post License Education Course Applications, Approved Schools (Review for Instructor Only Attachment 2):
- 1. None

- B. Original Post License Education Course Applications, Approved Schools:
- 1. 0214022398 Easify 101 2017, 2 hours Current Industry Issues and Trends, VAR (duplicate CE # 6)
- 2. 0214022400 Landlord Tenant Questions and Answers, 2 hours Current Industry Issues and Trends, VAR (duplicate CE # 7)
- 3. 0214022410 Managing Maintenance, 2 hours Current Industry Issues and Trends, VAR (duplicate CE # 9)
- 4. 0214022413 Housing Law: Criminal Background Checks Assistance/Service Animal Policies, and Evidentiary Issues, 2 hours Current Industry Issues and Trends, VAR (duplicate CE # 10 and 11)
- 5. 0214022435 Reverse Mortgages, 2 hours Current Industry Issues and Trends, Cindy Bishop Worldwide (duplicate CE # 30)
- 6. 0214022439 Life Isnt't Fair But Housing Has To BE! 2 hours Fair Housing, VA Apartment Management Association (duplicate CE #33)
- 7. 0214022443 Contracts, 6 hours Contract Writing, Long and Foster Instutute of Real Estate (duplicate CE # 36)
- 8. 0214022445 Preparing for Success: Winning the Contract, 2 hours Current Industry Issues and Trends, PWAR (duplicate CE# 37)
- 0214022455 Busted! Hope You Gotta Good Lawyer: A Fair Housing Class, 2 hours Fair Housing, The RGS Title Real Estate Academy (duplicate CE # 38) Keen, Brindly, and Quin are <u>Not approved</u> to teach the course due to insufficient experience/educational qualifications.
- 10. 0214022456 The 4 C's of Lending: What are Lenders Looking for? 2 hours Current Industry Issues and Trends, DAAR (duplicate CE # 39)
- 11. 0214022457 Residential Purchase Contract-What Your Clients Don't Know Could Hurt Them, 2 hours Current Industry Issues and Trends, WAAR (duplicate CE # 43)

VII. Pre-License Education Instructors

- 1. 0230001456 Richard Gallegos Professional Designation and Designated Real Estate Instructor (Principles, Appraisal and Finance)
- 2. 0230001467 Marcus Aaron Young Education and Experience (Principles)
- 3. 0230001466 Donna Kidwell Patton Experience and Experience (Principles, Brokerage, and Law)
- 4. 0230001468 Jeb Stuart Fuller Education and Experience (Principles, Appraisal, Finance, Brokerage, and Law)
- 5. 0230001471 Laurey Perez Waring Education and Experience (Principles, Appraisal, Finance, Brokerage, and Law)
- 6. 0230001469 Lynn Bryant Kemmerer Education and Experience (Principles)
- 0230001462 Nannette Turner waiver (Principles)
   <u>Not approved</u>: Insufficient amount of applicable experience.

- 8. 0230001479 Christopher Salvatore Garguilo Education and Experience (Principles, Appraisal, Finance, Brokerage and Law)
- 9. 0230001476 Jaysn Schaener waiver (Principles) <u>Not approved</u>: Insufficient amount of applicable experience.
- 10. 0230001480 Andreas Peter Klemm Education and Experience (Principles, Appraisal, Finance, Brokerage, and Law
- 11. 0230001481 Tracy Anne Wenger Education and Experience (Principles, Appraisal, Finance, Brokerage, and Law
- 12. 0230001482 Ressurrection Necole Graves-Smith waiver (Principles) Not approved: Insufficient amount of applicable education.
- 13. 0230001483 Stephen David Farmer Education and Experience (Principles, Appraisal, Finance, Brokerage, and Law
- 14. 0230001486 Lorraine Woodbury Lett-Brown Experience and Professional Designation (Principles, Appraisal, Finance, Brokerage and Law)
- 0230001487 Leslie Lyons Mytrysak waiver (Principles, Appraisal, Finance, Brokerage, and Law)
   <u>Approved</u> for Principles, but <u>Not approved</u> for Appraisal, Finance, Brokerage and Law due to an insufficient amount of applicable experience.
- 16. 0230001485 Elizabeth A. Edlich Experience and Professional Designation (Principles, Appraisal, Finance, Brokerage, and Law)
- 17. 0230001484 Bonnevei Piontek Experience and Professional Designation (Principles, Appraisal, Finance, Brokerage, and Law)

VIII. Pre-License Education Courses

- 1. 0214022370 45 hours Broker Real Estate Appraisal (Classroom), Chesapeake Bay & Rivers School of Real Estate
- 021402237145 hours Broker Real Estate Brokerage (Classroom), Chesapeake Bay & Rivers School of Real Estate
- 3. 021402237245 hours Broker Property Management (Classroom), Chesapeake Bay & Rivers School of Real Estate
- 4. 021402237345 hours Broker Real Estate Law (Classroom), Chesapeake Bay & Rivers School of Real Estate

IX. Additional Continuing/Post License Education Instructors

 Nancy Pav 0214021327/0214021336/0214021338 – RI 506: RiskManagement 0214021328/0214021338/0214021339 – RI 507: Ethics and Professional Responsibility, Virginia Association of Realtors

- Lynn Schlicher- 0214022054 WAAR Legal Updates, Anthony Reedy - 0214022054 – WAAR Legal Updates, Martin Johnson - 0214022054 – WAAR Legal Updates Williamsburg Real Estate School
- Larry Anderson 0214022151 Risk Management What are a Broker's Duties, Gary Duda- 0214022151 – Risk Management – What are a Broker's Duties, Michael Guthrie - 0214022151 – Risk Management – What are a Broker's Duties, Donna Patton- 0214022151 – Risk Management – What are a Broker's Duties, Pat Widhalm - 0214022151 – Risk Management – What are a Broker's Duties, Central Virginia School of Real Estate
- Kevin Hagan 0214022347 Home Safety for Your Sellers, Kevin McGrath - 0214022347 – Home Safety for Your Sellers, Gregg Lacy - 0214022347 – Home Safety for Your Sellers, Julie Frank - 0214022347 – Home Safety for Your Sellers, Fatima Pereira-Shepherd - 0214022347 – Home Safety for Your Sellers, Athena Petersen - 0214022347 – Home Safety for Your Sellers, Long and Foster Institute of Real Estate
- 5. Richard Raab

0214020553 - Contracts 0214020753 - Agency 0214021580 - Offer To Purchase 0214021967/0214021968 - Agency 0214021896/0214021897 - Fair Housing 0214021922/0214021923 - Ethics 0214018728 - Contract Writing Long and Foster Institute of Real Estate

6. Ashley Tucker Rios

0214021777 - Crash Course in The Residential Sales Contract In Virginia 0214019714 - Escalation Addendum

0214020112 - 2015 Fair Housing Seminar

## Not approved: Course expiring.

0214022061 - Property Owner's Association & Condominium Disclosures 0214022063 - Pre & Post Settlement Occupancy Agreements

0214015934 - 2012 Ethics Seminar

## Not approved: Course expiring.

0214020964 - The Virginia Uniform Power Of Attorney Act

0214020963 - Deeds in Virginia

0214015993 - Residential Standards Agency

0214018980 - Virginia Agency Law

0214022064 - A Crash Course in Title Insurance CHAMPION TITLE & SETTLEMENTS, INC

7. Ray Montminy

0214019657/0214019664 – Risk Management – Home Inspection Red Flags 0214019645/0214019646 – Nuts & Bolts RAR

## 8. Antoinette Brown

0214019234/0214019236 – The Code of Ethics: Our Promise of Professionalism VAR

9. Mary L. Hurley

10.

0214019117/0214019129 - Fair Housing 0214021694 - Tax Matters Updated 2014 0214016931 - The Code of Ethics and Standards of Practice for Real Estate 0214016926 - How to Help Clients Avoid Foreclosure 0214020554 - 2015 Virginia Real Estate Law 0214020739 - Buyer Beware and Disclosure Law in Virginia 0214018771 - Short Sales, REOS Sales and Some Related Tax Issues 0214016945 - Living Trusts In Real Estate 0214016816 - Title Insurance Basic: What Is It and How It Works 0214016935 - The Closing Process 0214016929 - VA Residential Property Disclosure 0214021101 - Contract Review- A Tale of Two Contracts 0214020741 - Current Legal Issues & Ethical Pitfalls/Short Sale 0214020740 - Deeds of Conveyance 0214020742 - Preparing For Success: Keeping Issues From Becoming Problems 0214020738 - Handling Sales of Properties In Decedents' Estates 0214021703 - Surveys and Easements-Mapping out an Approach 0214021289 - FIRPTA Requirements in Real Estate Transactions 0214021701 - Closings with a Twist (Non Standard Transactions) 0214018991 - Property Owners & Condominium Owners Association: How They Work and What You Need To Know 0214018775 - Special Contracts and Seller Financing 02140191160/214019128 - Current Industry Issues & Trends 0214020755 - Real Estate Law & Board Regulations (PLE) 0214019852 - The 2015 Residential Sales Contract (CE) 0214020123 - Know Before You Owe: The New Industry Forms 0214020749 - Know Before You Owe: The New Industry Forms (PLE) 0214019118/0214019130 - VA Agency Law 0214021105 - Ethics And Standards Of Conduct (PLE) 0214021290 - The Agent Did What? A Focus on Contract Language within the NVAR Regional Sales ContractThe RGS Title Real Estate Academy Nina Aquilina Nguyen 0214021777 - Crash Course in The Residential Sales Contract In Virginia 0214019714 - Escalation Addendum 0214020112 - 2015 Fair Housing Seminar 0214022061 - Property Owner's Association & Condominium Disclosures 0214022063 - Pre & Post Settlement Occupancy Agreements 0214015934 - 2012 Ethics Seminar Not approved: Course expiring. 0214020964 - The Virginia Uniform Power Of Attorney Act 0214020963 - Deeds in Virginia 0214015993 - Residential Standards Agency 0214018980 - Virginia Agency Law

0214022064 - A Crash Course in Title Insurance Anh Suthar

0214021777 - Crash Course in The Residential Sales Contract In Virginia

0214019714 - Escalation Addendum 0214020112 - 2015 Fair Housing Seminar 0214022061 - Property Owner's Association & Condominium Disclosures 0214022063 - Pre & Post Settlement Occupancy Agreements 0214015934 - 2012 Ethics Seminar 0214020964 - The Virginia Uniform Power Of Attorney Act 0214020963 - Deeds in Virginia 0214015993 - Residential Standards Agency 0214018980 - Virginia Agency Law 0214022064 - A Crash Course in Title Insurance CHAMPION TITLE & SETTLEMENTS, INC 11. Jolene K. Moore 0214020994/0214021011 - Bridge and Construction Loans Cindy Bishop Worldwide, LLC 12. Dawn Marie Price 0214015764 - CNEI - Certified Negotiation Expert PWAR 13. Jennifer Du Plessis 0214021794 - Mortgage For Real Estate Taxation 0214021795 - Cash Flow Planning For Real Estate Investors 0214021796 - Mortgage Math Camp CMPS INSTITUTE LLC 14. Luke Sable 0214018427/0214018461 - Financing Workshop 0214019812/0214019813 - Targeting & Serving First Time Homebuyers 0214021436/0214021437 - Renovation Loan Sales Strategy 0214020509/0214020510 - The Power Of VA Lending 0214020471/0214020472 - Listing Tools Masters Use 0214020555/0214020556 - Understanding Credit Repair JOLENE K. MOORE 0214018427/0214018461 - Financing Workshop 0214019812/0214019813 - Targeting & Serving First Time Homebuyers 0214021436/0214021437 - Renovation Loan Sales Strategy 0214020509/0214020510 - The Power Of VA Lending 0214020471/0214020472 - Listing Tools Masters Use 0214020555/0214020556 - Understanding Credit Repair Cindy Bishop Worldwide, LLC

- X. New Business There was no other business discussed.
- XI. Adjourn The meeting adjourned at 4:19 p.m.